Complete editable document tool kit (Hospital manual, department manual, system procedures, process approach, health & safety procedures, SOPs, forms, audit checklist, etc.)

Website: https://www.certificationconsultancy.com/nabh-hospital-accreditation-documents-manual.htm

Chapter – 1. Contents of NABH – Accreditation standards for Hospital and Healthcare providers document kit (More than 270 document files)

The total editable document kit has 10 main directories as below.

NABH - Accreditation standards for Hospital and Healthcare providers Editable Document kit

	1					
Sr. No.	List of Directory	Document of Details				
1.	Hospital Manual	08 files in MS Word				
2.	Department Manual	45 files in MS Word				
	CSSD Manual	28 files in MS Word				
	Emergency Preparedness Manual	06 files in MS Word				
	Infection control	08 files in MS Word				
	Medical Record	02 files in MS Word				
	HR Manual	01 files in MS Word				
3.	System Procedures	08 system procedure in MS Word				
4.	Health and Safety Procedures	09 health and safety procedure in MS Word				
5.	Process Approach	16 process approach in MS word				
	Standard Operating Procedures (SOPs) Name of departments	89 standard operating procedures in MS Word				
	Access assessment and continuity of care (AAC)	13 standard operating procedures in MS Word				
	Care of Patient (COP)	21 standard operating procedures in MS Word				
	Facility Management and Safety (FMS)	05 standard operating procedures in MS Word				
6.	General	25 standard operating procedures in MS Word				
	Human Resource Management (HRM)	02 standard operating procedures in MS Word				
	Management of Medicine (MOM)	15 standard operating procedures in MS Word				
	Patient rights and Education (PRE)	05 standard operating procedures in MS Word				
	Patient Safety and Quality Improvement (PSQ)	04 standard operating procedures in MS Word				
7.	System Formats	91 formats in MS Word				
8.	Hospital Committee	01 files in MS Word				
9.	Audit checklist	01 files of more than 250 questions				
10.	NABH –Accreditation standards for Hospital document compliance matrix	01 File in MS Excel				

Total 270 files quick download in editable form by e delivery

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B. Documentation:-

Our document kit is having sample documents required for implementation of NABH hospital accreditation as per latest National accreditation board of hospitals and healthcare provider standard (5th Edition April, 2020) for Accreditation standards for Hospital. The documents are prepared by the highly experienced team of people with rich experience of hospitals system establishment and process improvement and many hospitals are appraised successfully. You need to study it do necessary changes as per your company need and within 4 days your entire editable documents with all necessary details are ready as well as your team will got many ideas for system establishment to reduce the cost and effort with all necessary controls and your total documents are ready.

We had given all type of templates and organization use it as per their need and many organization are certified globally in 1st trial with the help of our documents from any kind of stringent lead appraisal audit.

Under this directory further files are made in word document as per the details listed below. All the documents are related to NABH – Accreditation standards for Hospital for and user can edit it in line with their own processes.

1. Hospital Manual:

It covers sample copy of hospital manual details for NABH – Accreditation standards for Hospital is implemented. It covers Introduction, scope of service, hospital policy, vision and mission, applicable laws and regulations, Quality policy and organization structure and covers 1st tier of NABH documents

Details of hospital manual

- 1. Cover page
- 2. Introduction
- 3. Scope of services
- 4. Hospital policies (Applicability of NABH Standards)
- 5. Vision and Mission
- 6. Applicable laws and regulation
- 7. Quality Policy
- 8. Organization structure

2. Department Manual:

It covers sample copy of department manual for NABH is implemented. It covers 5 department manual of NABH documents details given below

Details of department manual

- 1. Central sterility supply department (CSSD) manual
- 2. Emergency Preparedness Manual
- 3. Infection control
- 4. Medical Record
- 5. Human Resource management (HR Manual)

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3. System Procedures (08 Procedures):

It covers sample copy of system procedures covering all the specific practice areas of 08 processes. Our procedures help the organization to make the best system and quick process improvements. All procedures are divided in 08 system procedures as listed below.

List of system procedure

- 1. Procedure for control of non-conforming services
- 2. Procedure for management review
- Procedure for document and data control 3.
- 4. Procedure for corrective and preventive action
- 5. Procedure for control of quality records
- 6. Procedure for internal audit
- 7. Procedure for control of monitoring and measuring equipments
- Procedure for Training

4. Health and Safety Procedures (09 Procedures):

It covers sample copy of health and safety procedures covering all the specific practice areas of 09 processes. Our procedures help the organization to make the best system and quick process improvements. All procedures are divided in 09 system procedures as listed below.

List of health and safety procedure

- 1. Procedure for hazards identification and risk assessment
- 2. Procedure for identification of legal and other requirements
- 3. Procedure for objectives and targets
- 4. Procedure for OHSMP
- 5. Procedure for consultation and communication
- 6. Procedure for operational control
- 7. Procedure for emergency preparedness and response
- 8. Procedure for performance monitoring and measurement
- Procedure for incident investigation, non-conformity, corrective action and preventive action

5. Process Approach (16 System Process Approaches):

It covers sample copy of process approaches covering all the specific practice areas of 16 process approach. Our process approach helps the organization to make the best system and quick process improvements. All process approach are divided in 16 system process as listed below

List of process Approach

1. Billing Section

2. **CATH Laboratory**

3. Client Service

4. **ECG Laboratory**

5. Engineering

6. Human Resource Department

7. Linen Activity

8. Marketing 9. Medical shop

10. Microbiology Laboratory

11. Nursing Station

12. Pathology Laboratory

13. Purchase

14. Stores

15. Utility

16. X-Ray and Sonography Laboratory

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6. Standard operating procedures (89 SOPs):

It covers sample copy of SOPs covering Access, assessment and continuity care (AAC), Care of patient (COP), Facility Management and Safety (FMS), Human resource management (HRM), Management of Medicine (MOM), Patient rights and education (PRE) and Patient safety and Quality improvement departments (PSQ). It covers all SOPs details list given below;

List of SOPs

Access, Assessment and Continuity of Care (AAC)

- 1. Scope of services
- 2. Registration
- 3. Policy for Admission
- 4. Filling the admission form
- 5. Procedure during non availability of beds
- 6. Laboratory safe practices
- 7. Radiology services
- 8. Admission of patient in ICU
- 9. Assessment Policy
- 10. Handling and disposal of radioactive wastes
- 11. Discharge Procedure
- 12. Patient Education on expected cost
- 13. Transfer Policy

Care of Patient (COP)

- 14. Uniform care of patient
- 15. Administration of Anesthesia
- 16. Admission Criteria for ICU
- 17. Ambulance services
- 18. Bed Management in ICU
- 19. Care of patient under Surgical Procedure
- 20. Care of Vulnerable Patient
- 21. Cardiac Pulmonary Resuscitation
- 22. Criteria for Discharge of Patient
- 23. Emergency care
- 24. Handling of Medical Legal Cases
- 25. End of Life Care
- 26. Nutritional Assessment of Patient
- 27. Pain Management
- 28. Prevention on Adverse Event in Surgical
- ^{28.} Patient
- 29. Quality Assurance Programme- Surgical
- Services
- 30. Rationale use of Blood & Blood Products
- 31. Rehabilitative Services
- 32. Sedation
- 33. Care of obstetrics Patient
- 34. Organ Transplant Policy

Facility Management and Safety (FMS)

- 35. Maintenance Activity
- 36. Code Blue
- 37. Code Pink
 - 8. Code Red

- 46. Endoscopy
- 47. Enquiry
- 48. ENT
- 49. Eve OT
- 50. General Health Check Up
- 51. GOT
- 52. Gynac
- 53. Kitchen
- 54. Nursing Station
- 55. Ortho and Neuro OT
- 56. Paediatric
- 57. Physiotherapy
- 58. Plastic OT
- 59. Urology and Lithotripsy
- 60. Security
- 61. SICU
- 62. Landry
- 63. Library
- 64. Dental

Human Resource Management (HRM)

- 65. Performance Review and Appraisal Policy
- 66. Employee Grievance policy

Management of Medication (MOM)

- 67. Pharmacy Services
- 68. Hospital Formulary
- 69. Acquisition of medicines
- 70. Storage of medication
- 71. Use of medical gases
- 72. Disposal of Chemotherapeutic drugs
- 73. Prescription of medicines
- 74. Verbal order of medication
- 75. List of high risk medication
- 76. Dispensing of medication
- 77. Use of Implantable Prosthesis
- 78. Medication administration
- 79. Use of Radioactive and Investigational Drugs

80. Usage of Chemotherapeutic Agents

Patient Rights and Education (PRE)

- 81. Patient Rights
- 82. Informed Consent

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General

- 40. Casualty
- 41. CCU
- 42. CTOT
- 43. Dialysis
- 44. Dressing and plaster
- 45. EEG

83. Protection of patient rights

- 84. List of condition required informed consent
- 85. Communication

Patient Safety and Quality Improvement (PSQ)

- 86. Safety Programme
- 87. Indicator Monitoring System
- 88. Sentinel events and incident reporting
- 89. Clinical Audit

7. Blank Formats (91 Formats):

It covers sample copy of forms required to maintain records in the hospital as well as establish control and make system in the organization. The samples given are as a guide and not compulsory to follow and hospitals are free to change the same to suit own requirements. The formats list given below;

List of Formats

			List of Formats		
1.	Sanitation audit report	32.	Breakdown History card	63.	Operative notes
2.	Pest control report	33.	Request for microbiological testing	64.	Purchase Order
3.	Fumigation report	34.	Room Check list	65.	Indent cum incoming inspection report
4.	Operation theatre readiness form	35.	Anti termite treatment	66.	Supplier Registration form
5.	Toilet Cleaning record	36.	Rodent Treatment	67.	Approved Vendor list
6.	Daily Equipment Cleaning record	37.	Cockroach Treatment	68.	Daily stock statement
7.	House keeping records	38.	R.O. Plant Log Sheet	69.	Gate pass
8.	Suggestion Card	39.	Operation theatre readiness report	70.	Preservation assessment Report
9.	Patient Complaint Report	40.	Emergency register	71.	Master list cum distribution list of documents
10.	Inquiry Monitoring record	41.	Patient Transfer Register	72.	Change Note
11.	List of chain pulley blocks, lifts ,pressure vessels etc	42.	Patient Registration form	73.	Calibration status of instruments
12.	Evaluation Of OHS Hazards and Risks	43.	Blood Transfusion and Adverse Effects Form	74.	Master list of records
13.	OHS Review Of Prioritization Of Significant OHS Hazards Its Risks Feasibility Analysis	44.	Blood Transfusion Patient Information and Consent	75.	Indoor file papers arrangement
14.	OHSMP Progress Monitoring Report	45.	High risk consent	76.	Audit schedule/plan
15.	Near Miss Report	46.	Anaesthesia Records	77.	Internal audit non conformity report
16.	Investigation Report	47.	Post Operative Monitoring	78.	Corrective Action report
17.	Safety Inspection Check List	48.	Pre Operative Checklist	79.	Preventive Action report
18.	Work Permit Report	49.	Surgical safety checklist	80.	Training calendar
19.	First aid box check list	50.	Nursing Notes	81.	Training need cum record sheet
20.	Fire fighting checklist	51.	Estimate Form	82.	Induction training report
21.	PPE Preventive Maintenance check points	52.	SURGERY CONSENT FORM	83.	Job description and specification
22.	Location List of fire extinguisher	53.	Anaesthesia Consent Form	84.	Multi skill Index
23.	Fire hydrant checklist	54.	Discharge Summary	85.	Admission Check list
24.	Ambulance review checklist	55.	Crash Cart / Emergency Medicine Check List	86.	Discharge Check list
25.	Earthing pit test report	56.	Autoclave Register	87.	Checklist for personal file
26.	Disposal of non confirming work	57.	ADVERSE DRUG REACTION FORM	88.	Employee Training sheet

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27.	Sterilization report	58.	Patient assessment & Plan of Care	89.	Credentialing and privileging of medical professional Credentialing and privileging of Nursing and allied staff Vaccination records
28.	DG Set monitoring report	59.	MLC form	90.	
29.	Steam Boiler Monitoring report	60.	MRD Register	91.	
30.	Incineration plant report	61.	Narcotics Drug Register		
24	Dravantiva maintananaa aabadula	60	Medication Administration		

Report

8. Hospital committee:

31

This gives the list of all 8 committees and formation of committee and functions and guidelines for the committee.

List of committees

- **Quality Improvement Committee** 1.
- 2. Infection Control Committee
- Pharmaco- Therapeutic Committee

Preventive maintenance schedule 62.

- 4. Medical Audit Committee
- 5. Safety Committee
- 6. Grievance Re-dressal Committee
- 7 Disaster Preparedness Committee
- **Ethics Committee**

9. Audit checklist (more than 700 questions)

There covers audit questions to be used for hospital system auditing for objectively evaluate the adherence of system by functional heads to establish processes. It also includes audit questions as a quick reference for all related work areas of the hospital. Total more than 250 audit questions gives better understanding to the process owners as well as to the auditors to establish good system and process discipline in hospital as well as for each department. It will be very good tool for the auditors to make audit questionnaire while auditing and make effectiveness in auditing in the hospital.

10. Compliance matrix

This compliance matrix contains NABH - Accreditation standards for hospital and healthcare providers clause wise list of documented information for easy reference of users and to understand how this system is made.

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Chapter-2.0 ABOUT COMPANY

Global manager group is a progressive company promoted by a group of qualified engineers and management graduates having rich experience of over 25 years in ISO/NABH consultancy and management areas. The company serves the global customers through on-site and off-site modes of service delivery systems. We offer a full range of consulting services geared towards helping all types of organizations to achieve competitiveness, certifications and compliance to international standards and regulations. So far, we have more than 2700 clients in more than 36 countries. Our readymade training kit and editable documentation kit help the clients in making their documents with ease and complying with the related ISO/NABH standard faster.

- Our promoters and engineers have rich experience of providing management training and ISO/NABH series consultancy for more than 2700 companies globally. We have clients in more than 36 countries.
- 2. We are a highly qualified team of 80 members (M.B.A., Degree Engineers). Our Director has rich professional experience in this field (since 1991).
- 3. We have 100% success rate in ISO/NABH series certification for our clients from reputed certifying bodies. We possess a branded image and are a leading name in the global market.
- 4. We suggest continual improvement and cost reduction measures as well as provide highly informative training presentations and other products that give you payback within 2 months against our cost.
- 5. So far, we have trained more than 50000 employees in ISO/NABH series certification.
- 6. We have spent more than 60000 man-days (170 man-years) in the preparation of ISO/NABH documents and training slides.

Global Manager Group is committed for:

- 1. Personal involvement and commitment from the day one
- 2. Optimum charges
- 3. Professional approach
- 4. Hard work and updating the knowledge of team members
- 5. Strengthening clients by system establishment and providing best training materials in any areas of management to make their house in proper manner
- 6. Establishing strong internal control with the help of system and use of the latest management techniques.

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Chapter-3.0 USER FUNCTION

A. Hardware:-

- Our documentation kit can better perform with the help of P4 and higher computers with a minimum of 10 GB hard disk space.
- For better visual impact, you may keep the setting at high color.

B. Software used in Document kit

• Documents are written in MS-Office 2007 and Windows XP programs. You are, therefore, required to have MS-Office 2007 or higher versions with Windows XP.

3.2 Features of Document kit:-

- The kit contains all necessary documents as listed, and complies with the requirements of system standards.
- The documents are written in easy to understand English language.
- This kit will save much time in typing and preparing your documents at your own.
- The kit is user-friendly to adopt and easy to learn.
- The contents of this kit are developed under the guidance of experienced experts.
- The kit provides a model of the management system that is simple and free from excessive paperwork.

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Chapter-4.0 BENEFITS OF USING OUR DOCUMENT KIT

- 1. By using these documents, you can save a lot of your precious time while preparing your hospital to the NABH accreditation.
- 2. The kit takes care of all the sections and sub-sections of NABH guidelines and helps vou to establish better system.
- 3. This documentation kit enables you to change the contents and print as many copies as you need. The users can modify the documents as per their industry requirements and create their own NABH documents for their organization.
- 4. It will save much cost in document preparation.
- 5. You will get a better control in your system due to our proven formats.
- 6. You will also get a better control in your system as our proven documents and templates are developed under the guidance of experts and globally proven consultants. The team has a rich experience of more than 25 years in the ISO, NABH consultancy.
- 7. Our products are highly sold across the globe and are used by many multinational companies. They have got total satisfaction as well as experienced value for money.
- 8. In the preparation of documentation kit, our team has verified and evaluated the entire content at various levels. More than 1000 hours have been spent in the preparation of this documentation kit.
- 9. The entire kit is prepared by a globally proven team of leading ISO consultants.

Chapter-5.0 METHOD OF ONLINE DELIVERY

On secured completion of purchase we provide user name and password to download the product from our ftp server. Thus we are providing instant on line delivery of our products to user by sending e mail of user name and password

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